

# SCHEDULE



## • • MONDAY • MAY 4

12:00 PM–5:00 PM	Registration
1:00 PM–5:00 PM	Masterclass, Panel Discussion: Listen, Let Go, and Live: Strategies for Thriving Throughout the Decades – Dr. Susan Lovelle with Joanne MacInnes & Theresa Santoro
5:30 PM	Welcome Reception

## • • TUESDAY • MAY 5

7:00 AM–5:00 PM	Registration				
8:00 AM	Breakfast & Book Launch with Becky Reel, Reel Home Care Consulting and Author of <i>Borrowed Time</i>				
8:45 AM	<b>OPENING KEYNOTE:</b> Elyssa Katz/Podcast				
10:00 AM	<b>LEADERSHIP</b> Beginning With The End in Mind: Building Your Agency’s Value Through Intentional Planning Stark	<b>HOME HEALTH</b> Preventing the Preventable: Regional Trends, Reporting Gaps, and Community-Based Solutions Webster	<b>HOSPICE</b> The Impact of Bereavement Services; Our Journey to 5 Stars Dartmouth	<b>WORKFORCE</b> Nurse Residency Program: Home Health, Education & Training, Leadership Frost & Hawthorne	<b>HOME CARE</b> Data to Action: 2025 HHVBP Performance Insights and Patient Experience Best Practices Four Rivers
11:15 AM	<b>LEADERSHIP</b> Turning Risk into Resilience: Rehab Management Strategies for Homecare Leaders Stark	<b>HOME HEALTH</b> HHVBP Keeps A Changing – What’s up now and how do you maximize your TPS? Frost & Hawthorne	<b>HOSPICE</b> The Perfect Hospice Patient Dartmouth	<b>WORKFORCE</b> Worker Safety for Home Care Webster	<b>ADVOCACY</b> Advocacy in Action: How Associations are Moving the Needle in New England Four Rivers
12:15 PM	EXHIBIT HALL Opens				
1:15 PM	LUNCH				
2:30 PM	<b>LEADERSHIP</b> Navigating the Future of Managed Care Four Rivers	<b>HOME HEALTH</b> Don’t Trust the Process; Master the Process: A Guide to HH Survey and Regulatory Enforcement Stark	<b>HOSPICE</b> How to Create Meaningful Hospice Outcomes while Adhering to Regulatory Requirements Dartmouth	<b>WORKFORCE</b> UVM Health’s Mosaic Project: Building Stronger Connections through Storytelling Webster	<b>HOME CARE</b> End-of-Life in Independent Living: A Practical Playbook for Hospice, Home Care, and Care Management Frost & Hawthorne
3:45 PM	KEYNOTE: Grappling with the Gray: Conquering the Enemies of Ethics, Yonason Goldson				
5:00 PM	Reception with Exhibitors				
7:00 PM	Networking Dinner at Venues at the Factory				



MAY 4-6, 2026 MANCHESTER, NH

## • • WEDNESDAY • MAY 6

7:00 AM-12:00 PM	Registration				
7:30 AM	Breakfast with Exhibitors				
8:00 AM	Sponsor Breakfast & Networking (Roundtable), vender led discussion (VIP-style time with exhibitors and key partners)				
8:30 AM	Keynote: Workforce Insights: Generational Motivators in Healthcare at Home				
9:45 AM	FINAL Break with Exhibitors				
10:45 AM	<b>LEADERSHIP</b> Bridging the Gap: Advancing Goal-Concordant Care and Better Outcomes Through a Home Health Palliative Bridge Program <i>Stark</i>	<b>HOME HEALTH</b> Don't Do This! Keys to Keeping Your Payment in a Tough Home Health Environment <i>Four Rivers</i>	<b>HOSPICE</b> Following the Symptom Management Cues in CAHPS and HOPE <i>Dartmouth</i>	<b>WORKFORCE</b> The Experience and Journey of Dementia Grief <i>Webster</i>	<b>HOME CARE</b> Strengthening the Home Care Aide Workforce <i>Frost &amp; Hawthorne</i>
12:00 PM	Lunch & Keynote: The Power of Positive Leadership: Coaching Skills for High Impact Results, Laura Berman Fortgang				
1:00 PM	Farewell Lunch, Raffle Prizes & Send-Off				

## HOTEL INFORMATION

### DoubleTree by Hilton Manchester Downtown

700 Elm Street, Manchester, NH

Experience the best of Manchester, New Hampshire with walkable restaurants, convenient access to the venue, and great space for networking and after-hours events.

- [Book Your Attendee Hotel Room at NEHCC.COM](#)
- [Book Your Exhibitor Hotel Room at NEHCC.COM](#)



## NETWORKING DINNER

### Venues at the Factory

252 Willow St, Manchester, NH  
Tuesday, May 5 at 7:00 PM

Join fellow attendees of the New England Home Care & Hospice Conference for a networking dinner at The Venues at The Factory, a beautifully reimagined industrial-chic space in downtown Manchester, New Hampshire. Set within a historic former shoe factory, the venue's exposed brick, soaring ceilings, and modern design create an inviting atmosphere ideal for meaningful conversation and connection. It's the perfect setting to continue NEHCC discussions, build new relationships, and connect with leaders and peers from across the home care and hospice community.

